VALKYR ADVENTURES

*Backcountry lodge * Ski Touring * Alpine Hiking*

CANCELLATION AND PAYMENT POLICY [WINTER OPERATIONS]

Payment Policy

In order to reserve a booking it is the policy of Valkyr Adventures Inc. to receive a 50% deposit on the core cost of a trip with the balance of payment plus taxes due no less than 3 months prior the trip. In the event that the trip is less than 3 months away the full amount plus taxes must be paid at the time of the initial booking. For a reservation placed more than a year in advance a 25% deposit is allowed. At the one year mark, a further 25% will be required. Your reservation can be secured immediately by paying with your Visa, MasterCard or American Express card. Personal cheques, bank transfers and email transfers are also accepted. Please note that we cannot hold a week until we receive a deposit on it. A letter of confirmation will be issued upon receipt of payment.

Cancellation Policy

For individuals: Valkyr Adventures Inc. reserves the right to charge a cancellation fee of up to 30% of the full trip cost if a trip is cancelled 90 days or more prior to the date of the reservation unless we can sell the trip, in which case a 10% administration fee will apply. If a cancellation occurs within 90 days of the trip we reserve the right to refuse a refund unless we can sell the trip. A 10% administration fee will apply.
For group bookings: Valkyr Adventures Inc. reserves the right to refuse a refund at any time for any reason. You may sell individual seats or the whole week to another party at any time with no admin fees charged.

Bookings Policy

- If we take your deposit on a trip we are committed to running it.
- We guarantee that the price of the trip will not change once a deposit has been accepted.
- We require a minimum of 4 people to open a guided ski week.
- Our self-guided rates are based on groups of 8.
- We require 10 people in a group to ensure exclusivity.
- We require 12 paying guests to qualify for any current discounts.
- Valkyr Adventures will not cancel trips or refund payments due to poor weather or conditions.
- If the helicopter exchange is not completed on schedule Valkyr Adventures will not be responsible for overnight accommodation or meal costs in town

We strongly recommend that you buy travel insurance to cover unforeseen events. For information on emergency medical, cancellation and evacuation insurance please contact **Lifestyle Financial Services Ltd.**

201- 3605-31st ST. Vernon BC V1T 5J4 Ph. 250-542-8577

http://www.lifestylefinancial.ca/index.php/travelinsurance/blbca